



Upgrading to ShowCase 6.1

Overview

ShowCase 6.1 has a new licensing system, and as such is a mandatory upgrade for all ShowCase 5.x and 6.0 customers. Please plan to upgrade your copies of ShowCase before **July 1st, 2019**. After that the old licensing system will no longer be supported and there will be no means to license ShowCase 5.x and 6.0.

You should have received an email by now with your new license keys. You will need this email to proceed. If you cannot find the email, please contact support@triltech.com and ask us for them. Please provide the name of your practice in the email.

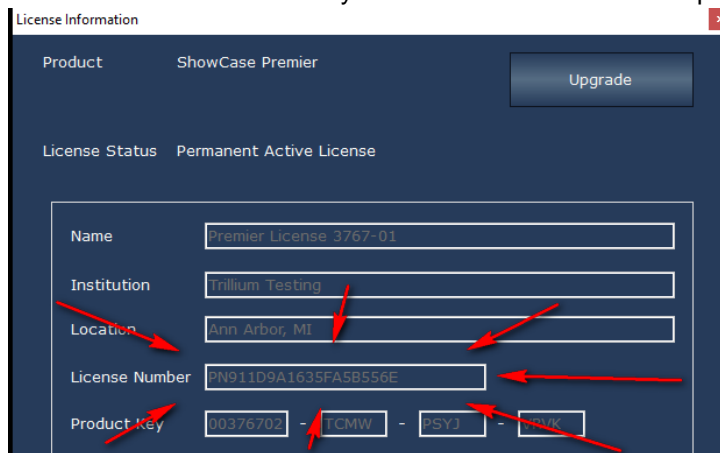
If you use ShowCase with Image Center, you need to upgrade both of these at the same time.

If you have a ShowCase 5.x or 6.0 USB license, please see the last section in this guide.

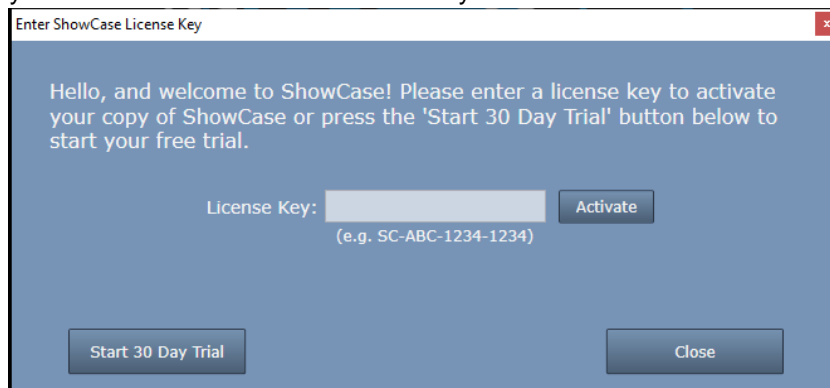
Upgrade

Upgrade Steps

1. Go to your computer and start your existing ShowCase software
2. Go to File => License Management...
3. Make a note of the License Number of the license you have installed on this computer



4. Download ShowCase 6.1 from <http://www.triltech.com/download.html>
5. Uninstall your old ShowCase software
6. Install the new 6.1 ShowCase software.
7. Start ShowCase, you will be asked to enter a license key:



8. Look in the license key email mentioned above and find the new license key that replaces the license you made note of in step 3. It will start with the letters SC-
9. Enter the license key and click the activate button.

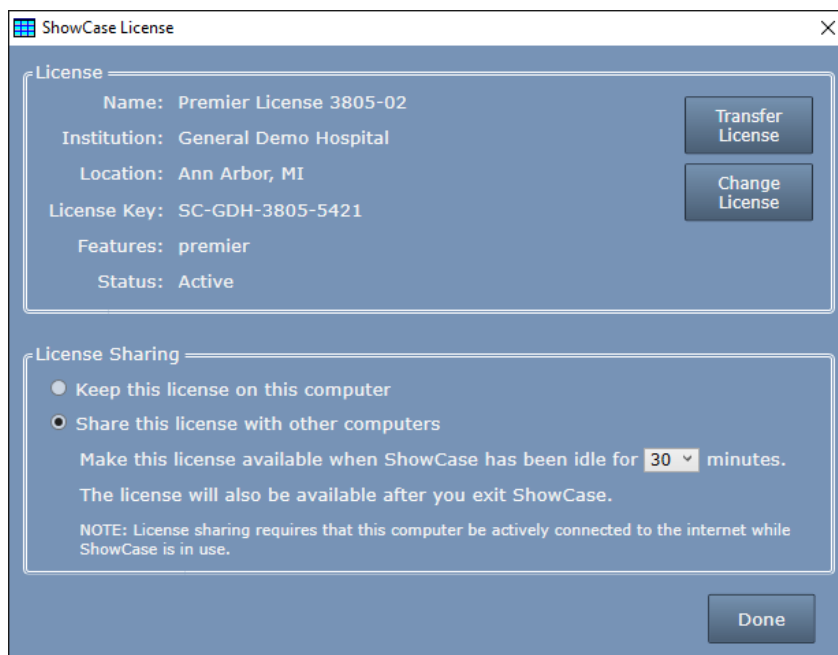
I Have An Extra “Home” Activation. What Do I Do?

If you were provided with an extra ‘home’ activation so you could use ShowCase at home when you weren’t at work – no worries! The new licensing system for ShowCase has the ability to share a license among several computers, although only one copy of ShowCase can be in use at any given time.

To set up your home activation, start by installing the new ShowCase on the main computer at your practice. After you’ve activated your license, you need to change it to be shared...

Sharing Your License

To designate your license as shared, start by licensing ShowCase as you normally would, and then click on the **File menu** and select **License Management...**



In the License Sharing section, select “Share this license with other computers”. You may also want to adjust the idle timeout for the shared license. When you’re finished, click the Done button.

Note: Shared licenses remain ‘in use’ until the idle timeout period is reached or ShowCase is exited. Please note that ‘idle’ means that ShowCase has not been touched *at all*. Any mouse or keyboard interaction with ShowCase will reset the idle timer and keep the license attached to that copy of ShowCase.

Installing ShowCase At Home

Once you’ve got your office copy of ShowCase set up, uninstall the old version of ShowCase at home and install the new version. Use the same license key you used to activate your office version of ShowCase. Your home ShowCase will automatically configure itself as shared, and you will be able to use ShowCase at either location, just not at the same time.

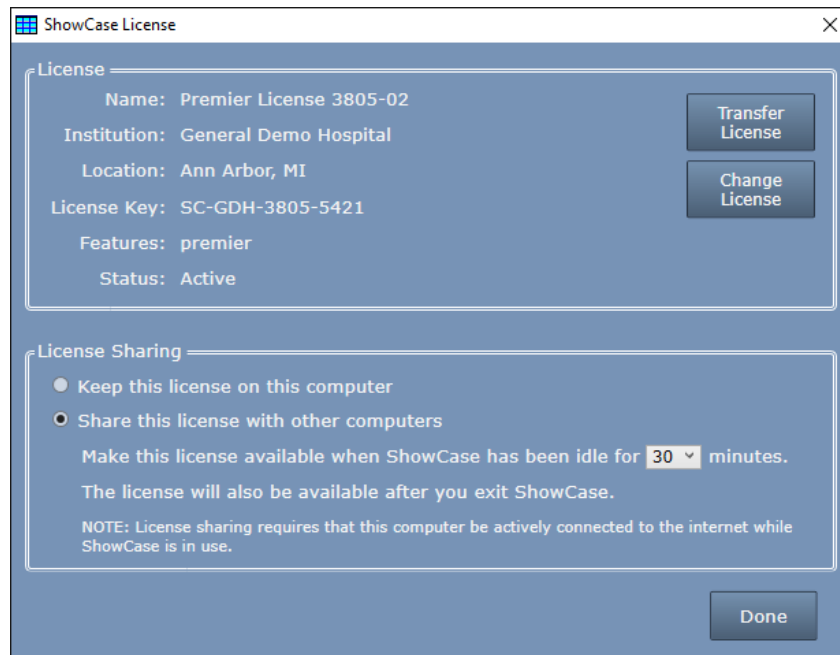
Upgrading USB Licenses

ShowCase 6.1 does not support USB licenses, but the new license sharing feature in ShowCase was designed to allow you similar freedom to install ShowCase on multiple computers and use one license between them. Instead of carrying a USB dongle around with you, your license is managed via the internet.

Begin by following the Upgrade Steps in the opening section of this document. Once you've got your new license installed on one computer, you will need to set up your license for sharing.

Sharing Your License

To designate your license as shared, start ShowCase and click on the **File menu** and select **License Management...**



In the License Sharing section, select "Share this license with other computers". You may also want to adjust the idle timeout for the shared license. When you're finished, click the Done button.

Now go to the other computers you've been using ShowCase on, uninstall the old version, download and install the new version, and activate that copy using the same license key. Your license will automatically install as shared.

You should now be able to use ShowCase on any of those computers, just not at the same time.

Note: Shared licenses remain 'in use' until the idle timeout period is reached or ShowCase is exited. 'Idle' means that ShowCase has not been touched *at all*. Any mouse or keyboard interaction with ShowCase will reset the idle timer and keep the license attached to that copy of ShowCase.

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